



Felician Village

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FOR IMMEDIATE RELEASE

Felician Village names February winner of Service Excellence Star Award

MANITOWOC, Wis. (February 17, 2020) - Felician Village announces Tanya Lulloff, social services designee, was chosen for the Service Excellence Star Award for the month of February.

Tanya's nomination: "In her role as Social Service Designee, Tanya has helped me with many concerns, both large and small. She does not draw boundaries around her responsibility, but instead, she immediately takes real actions to address the issue. Always approachable, yet professional. Tanya is a valuable partner in the care of our loved ones."

In conjunction with Felician Village's Service Excellence initiative and Resident Firstsm philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Stephanie Madson, Social Worker, Tanya Lulloff, Service Excellence Winner and Frank Soltys, FV President and CEO.*

Mission of Felician Village

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

Felician Core Values for Ministry

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor

- Justice and Peace

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About Felician Village

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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