



Felician Village

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## FOR IMMEDIATE RELEASE

### Felician Village names December winner of Service Excellence Star Award

MANITOWOC, Wis. (December 31, 2019) - Felician Village announces Karisha Wynter, CNA, was chosen for the Service Excellence Star Award for the month of December.

Karisha's nomination: "I was in the St. Francis household in the late afternoon. I witnessed Karisha giving loving care to all residents there. She knew everything about those residents. She was running back and forth in a calm, peaceful manner. She was one person doing the work of two or three people - feeding, repositioning, keeping residents engaged. I believe God sent us an angel to properly care for His people."

In conjunction with Felician Village's Service Excellence initiative and Resident First<sup>sm</sup> philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Darcy Wech, Director of Nursing, Karisha Wynter, Service Excellence Award Winner and Jodie Wachowski, Resident Care Manager St. Mary's.*

#### *Mission of Felician Village*

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

#### *Felician Core Values for Ministry*

- Respect for Human Dignity
- Compassion

- Transformation
- Solidarity with the Poor
- Justice and Peace

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### **About Felician Village**

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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