



Felician Village

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## FOR IMMEDIATE RELEASE

### Felician Village names August winner of Service Excellence Star Award

MANITOWOC, Wis. (September 16, 2019) - Felician Village announces Brittany Bratz, Resident Assistant/CNA, was chosen for the Service Excellence Star Award for the month of August.

Brittany's nomination: "Brittany always goes above and beyond to help residents and other staff, always being extremely kind and polite as she does so. If anyone needs help she's the first person to respond. She gives respect, compassion, privacy as needed."

In conjunction with Felician Village's Service Excellence initiative and Resident First<sup>sm</sup> philosophy, selection is based on the employee's conduct as it reflects Felician Village values. Service Excellence is a way of consciously living out the mission and core values of Felician Village and fostering an environment that creates exceptional experiences for all.

Each month co-workers, residents, family members and visitors are encouraged to nominate an employee to be considered for the Service Excellence Star Award. The award subcommittee reviews the completed nomination forms monthly and a winner is selected.

Picture attached: *(left to right): Darcy Wech, Director of Nursing, Brittany Bratz, Service Excellence Award Winner and Michelle Meyer, Next Step Manager.*

#### *Mission of Felician Village*

Felician Village continues the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

#### *Felician Core Values for Ministry*

- Respect for Human Dignity
- Compassion
- Transformation
- Solidarity with the Poor

- Justice and Peace

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### **About Felician Village**

Felician Village, a continuing care campus, has been providing housing and services for seniors through rehabilitation, independent living, assisted living and long-term care for over 130 years. Felician Village is a Catholic organization that welcomes people from all faiths.

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