



Felician Village

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November 9, 2020

To: Court, Villa, Next Step and St. Mary's residents & families

From: Darcy Wech, Director of Nursing

RE: Updated delivery process for residents

Thank you for your patience as we continue to commit to keeping our residents and staff healthy. As we have learned more about this virus the past months, we are now updating our delivery process.

- Items such as clothing, personal care items, gifts, etc., can now be dropped off at the front desk by the receptionist at 1635 S. 21st Street. This is the drop-off location for ALL residents in The Court, Villa, St. Mary's and Next Step. Items **must** be in a sealed box, plastic bag or tote bag that can be wiped down and have the name and living location of the resident written on the package.
- NO PERISHABLE FOOD ITEMS SHOULD BE BROUGHT including food made in your home or a restaurant. Non-perishable snack or food items in manufacturer sealed bags will be accepted.
- Packages can be dropped off Monday through Thursday between 9 a.m. and 4 p.m. and Friday between 9 a.m. and Noon ONLY at the front reception desk at 1635 S. 21st Street.
- Items will be sanitized by staff before being delivered to the resident. Depending on the time of day your package is dropped off, it may not be delivered the same day.
- Assisted Living – hygiene/personal care items can now be purchased locally and dropped off by family following the process above.
- Flowers and plants from local florists will be accepted as long as they are covered in plastic or boxed. Online orders from companies such as 1-800-Flowers or ProFlowers will still be accepted.
- For free online shipping options, the following companies offer free shipping with a \$35 purchase:
 - Walmart.com
 - Walgreens.com
 - Target.com
 - Amazon Prime offers free shipping, with a membership. You can apply for a free Amazon trial membership for 30 days. After this, a monthly Amazon Prime membership is \$12.99 per month, plus taxes and this could be cancelled at any time.

Thank you for your ongoing efforts and continued support of Felician Village.