

Visitation Guidelines

To keep our residents and staff healthy, visitation is guided by the core principles of infection prevention and visitors must abide by the following actions.

- You must wear a mask during the visit. Please bring your own mask and wear it over your nose and mouth.
- Perform proper hand hygiene before and immediately after the visit.
- Two visitors plus the resident in a room/apartment for a visit. Please coordinate visitation times with other family members.
- Please limit your visit to one hour.
- At this time, we ask that no pets or children under the age of 12 visit.
- We recommend you continue to social distance.
- Continue to drop off packages and other items by the receptionist at 1635 S. 21st Street. Do not bring food or drink to the visit or to the receptionist.
- When planning your visit, please keep in mind your loved one's sleeping and eating schedules.
- All visits will take place in the resident's room/apartment. No one may visit in the dining room, lounges or other parts of the building.
- If your loved one needs staff supervision during meal time, he/she will need to eat in the dining room. If your loved one does not need staff supervision while eating, they may eat in their room when you are present.
- Guest trays are not available at this time.

The day of your visit please follow these instructions:

- Screen (temperature check and questionnaire completion) at the receptionist desk at 1635 S. 21st Street - ***no matter what building your loved one resides in.*** You do not need to check out after the visit.
- Obtain a visitor sticker from the receptionist each time you visit. If you do not have a visitor sticker you will be asked to leave.
- Drive to the following areas for admission. Doors will be unlocked between 10 a.m. and 4:30 p.m.
 - St. Mary's Home – 1511 21st Street, (enter by aviary lounge)
 - The Villa – 1600 S. 18th Street, (parking lot for Villa – enter through Main door)
 - The Court – 1600 S. 18th Street (East parking lot for Court – enter through East door)
- Enter the building and go directly to your loved one's room or apartment. Do not visit with staff or other residents. Do not linger in hallways, dining rooms or lounges.

Those visiting between 4:30 and 7:30 p.m. need to schedule an appointment on our website at www.felicianvillage.org at least 48 hours in advance. When you arrive for your appointment go directly to the door at the address listed above and ring the doorbell. There may be a brief wait associated with staff responding to call buttons as those calls go to our clinical staff who provide care to our residents, so please be patient. You will be screened and given a visitor sticker and then you may proceed directly to the resident's room. Do not visit with staff or other residents. Do not linger in hallways, dining rooms or lounges.