

# Volunteer Connection



## Our Mission

To continue the healing ministry of Jesus by providing compassionate care that respects the dignity of each person we serve.

## Our Vision

Our vision is to lead the community in offering seniors personalized services that are life-enriching and wellness focused.

## Our Values

Respect for Human Dignity  
Compassion  
Transformation  
Solidarity for Those in Need  
Justice and Peace

## President/CEO

Luke Schubert

## Volunteer Coordinator

Debbie Pitsch



## Marketing Specialist

Kim Christoffel, Editor



Felician Village

Sponsored by the Felician Sisters

## We are SODA-LIGHTED to have you as a volunteer!

Felician Village volunteers were invited to a special luncheon on April 24. Guests enjoyed a delicious Mexican style buffet prepared by the FV Culinary Department as Debbie Pitsch, Volunteer Coordinator, acknowledged our volunteers for their dedication, time and hard work.

During the event it was with great pleasure to announce the 2024 Felician Award for Excellence in Volunteer Service at Felician Village, Warren Gaffney. Warren volunteers as a driver for both the 12-passenger Felician Village bus and the Felician Village on the Go vehicle.

### Congratulations Warren!

Each guest left with a fun themed party favor - a bottle of Jarritos soda.

Volunteers...THANK YOU for all you do!

You are priceless!



Pictured L to R: Megan Bruckschen, Marketing Director, Warren Gaffney, award winner, and Debbie Pitsch, Volunteer Coordinator.



Spring/Summer 2024

The volunteer newsletter of Felician Village



1635 S. 21st Street • Manitowoc, WI • 54220  
920-684-7171 ext. 276 • felicianvillage.org



# Volunteer Spotlights

## Cheryl Dempsey



### How did you become a volunteer at FV and how long ago?

*After retiring I gave myself time to figure out what I wanted to do in the next chapter of my life. My husband and I definitely wanted to travel and do more camping, but something kept telling me to also volunteer. In February of 2022 I joined the volunteer team at Felician Village.*

### What surprised you most about volunteering at FV?

*What surprised me the most is the "warm fuzzy" feeling I get when I do volunteer.*

### What do you wish other people knew about Felician Village?

*Felician Village truly does follow what has been written in their mission, vision, and values.*

### What is it like to volunteer at Felician Village?

*Knowing that I'm making a difference each week when volunteering keeps bringing me back.*

### If someone was hesitant to volunteer at FV, what would you tell them?

*If a person is hesitant to volunteer at Felician Village I would say "don't be."*

*Felician has a great staff who greets you with a smile and a hello. The smiles on the resident's face when you greet them, the small talk and thank you is so rewarding knowing that you have made their day a little brighter and special.*

## Mandi Messer



### How did you become a volunteer at FV and how long ago?

*I was asked by one of The Gardens residents and I have been volunteering for three years now.*

### What surprised you most about volunteering at FV?

*How rewarding it is for me to be around elderly people that are so kind that may need some assistance and I'm able to help.*

### What do you wish other people knew about Felician Village?

*The staff and the volunteers are super friendly and will assist you with anything. Plus, there are so many activities for all.*

### What is it like to volunteer at Felician Village?

*I would have to say the residents keep me coming back I have made new friends with most of them.*

### If someone was hesitant to volunteer at FV, what would you tell them?

*You won't regret it.*

## VOLUNTEERS NEEDED!

○ FV at Home - Misc. outdoor projects, organizing, companion, etc. Scheduled at a time that works best for you!

- Drivers
- Event Helpers
- Trishaw Bike Pilots

Reminder: it is important to log your hours and the activity you shared. At The Gardens, there is a binder in Tanya's office on her desk and another binder in the Volunteer Nook near the 21st Street entrance. FV at Home volunteers should contact Lauren Daun with their hours. Volunteer jobs have been divided into categories. Choose the one that best fits and log all hours you volunteered this year.



## 2023 Total Volunteer Hours: 11,350

## Service Excellence Recognitions Are Back!

After a long hiatus the Service Excellence recognition program is back! When you see an employee living out the Core Values, please fill out a nomination slip and return it to the Mission Office. There will be slips available around Felician Village, especially where you see the Service Excellence star. The first recognition took place at the end of April. Congratulations to the Award Winner, John Frison, Culinary Services Aide!

John's nomination: "John is a very competent, conscientious and friendly food server. He makes sure my husband and others are taken care of and always asks if there is anything else they need or wish to have; like ice cream! He is the food service angel. Thank you, John!"



## Community Volunteers

A special thank you to the Lakeshore Technical College staff who volunteered to do a craft at The Villa and The Court, participated in a campus-wide flash mob chicken dance and also called BINGO at The Gardens.



A team from the Carron Net Company worked so hard to create a clean and organized work room for our residents to enjoy! Our residents enjoyed their time connecting with the Carron Net employees.



**Do you know a company that may be interested in a Community Service Day?**

Contact Debbie, (920) 684-7171, ext. 279 or [dpitsch@felicianvillage.org](mailto:dpitsch@felicianvillage.org).



### SERVICE EXCELLENCE

*Building A Culture of*  
**LIVING OUR VALUES EVERYDAY**

Date \_\_\_\_\_ Employee Name \_\_\_\_\_ Department \_\_\_\_\_

This person shows: **RESPECT \* COMPASSION \* TRANSFORMATION \* SOLIDARITY \* JUSTICE**

Here is why: \_\_\_\_\_

Circle at least one of the above Felician Core Values that you feel your nominee exhibits - then tell us why!



JUNE IS  
**ALZHEIMER'S & BRAIN**  
Awareness Month

*The first survivor of Alzheimer's is out there, but we won't get there without you.*

**The Manitowoc walk will take place on September 7th, 2024, starting at the YMCA.**

At the Alzheimer's Association Walk to End Alzheimer's®, we're fighting for a different future. For families facing the disease today. For more time. For treatments. We're closer than ever to stopping Alzheimer's. But to get there, we need you. Join us for the world's largest fundraiser to fight the disease. REGISTER TODAY FOR WALK TO END ALZHEIMER'S® Felician Village is an official Walk to End Alzheimer's sponsor and we would be grateful for your support. Together, we can end Alzheimer's.

You can donate to the Alzheimer's Association @[act.alz.org/Manitowoc-County](https://act.alz.org/Manitowoc-County). Please contribute under the Felician Village Team.

For more information please contact Debbie Pitsch your Alzheimer's Team Captain.

*Together, we can end Alzheimer's disease.*





# UPCOMING EVENTS

SUMMER 2024

We are seeking volunteers for our summer events.  
Contact Debbie if you are interested in helping!

JUNE

27

CAR SHOW AT  
THE GARDENS  
@ 4:30 - 7 P.M.

JULY

10

BISTRO CONCERT  
(MYSTIC MOODS  
POLKA BAND)  
@  
4:30 - 7:00 P.M.

AUGUST

5

BISTRO CONCERT  
(ELVIS)  
@  
4:30 - 7:00 P.M.

AUGUST

14

BISTRO CONCERT  
(BOBBY DARREN  
& SHEILA MARIE  
COUNTRY SHOW)  
@  
4:30 - 7:00 P.M.

## WELCOME NEW VOLUNTEERS

- o Margaret Pfeffer – Market Cafe
- o Laurale Stern – FV @ Home - Special Assignments;  
Back-Up Chair Exercise Lead
- o Candy Trochil – Book Club
- o Penny Schorer – Wheelchair Escort;  
Special Assignments
- o Agnes Scharenbroch – Rosary
- o Thomas Lambert – Woodworking Projects
- o Jeannette Brandis – Activities
- o Karin Wagner – Activities
- o Mike Dilley – Activities

## The Language of Dementia & Finding Success

Community Education Workshop

FREE! Open  
to the public



As care partners, we can find ourselves in communication snags with our loved one with dementia. Together we will untangle these challenging situations and explore new tools to help in your caregiving journey.

**Tuesday, June 18  
11 a.m. - 12 p.m.**

Village Hall at Felician Village,  
1635 S. 21st Street, Manitowoc



Presented by Audrey E. Linn, MS ADC  
Dementia Care Solutions, LLC



RSVP's appreciated: [fvmarketing@felicianvillage.org](mailto:fvmarketing@felicianvillage.org)

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